



TERMS OF USE

1. CONDITIONS OF ACCESS

- 1.1 The information and content made available on this website is provided by Redefine Properties Limited ("Redefine"), and contains information about Redefine and its services.
- 1.2 The use of this website is subject to the terms and conditions as set out below. It is important that the user takes time to read and understand the terms of use applicable to this website. The user must pay special attention to all the terms recorded in bold.
- 1.3 By accessing this website or using any function or service of this website, the user enters into an agreement with Redefine on the terms and conditions set out herein.
- 1.4 The terms of use may be amended from time to time, and will be made available on the website. It is the responsibility of the user to review the terms and conditions each time the user accesses this website. Each time the user accesses this website, the user agrees to be bound by the terms and conditions as amended from time to time.

2. THE USER'S RESPONSIBILITIES

By consenting to the terms of use, the user agrees that:

- 2.1 the user represents himself/herself and no other person, or if the user represents a legal entity, the user is legally able to bind such an entity;
- 2.2 the user is 18 years or over;
- 2.3 the user will provide accurate information to Redefine;
- 2.4 the user will not use the website to reproduce, copy, sell, resell, distribute, publish or exploit for commercial purposes any of the software, information or services provided by Redefine on this website without obtaining the express, prior written consent of Redefine;
- 2.5 the user will not use the website in any manner that adversely affects the availability of its resources to or the enjoyment by other users or in any manner that could damage, disable, overburden or impair Redefine's services, servers or networks; and
- 2.6 the user will not use the website for any purpose that is unlawful or prohibited by the terms of use.

3. INFORMATION ON THIS WEBSITE

- 3.1 Redefine has taken, and will continue to take, due care and diligence that all information on the website is true and correct. However, Redefine makes no representation or warranty, whether express, implied in law or residual, as to the fitness for purpose, accuracy, completeness and/or reliability of any information, data and/or content contained on this website, and shall not be bound in any manner by any such information.
- 3.2 Redefine may at any time change or discontinue, without notice, any aspect or feature of the website.
- 3.3 Information, ideas and opinions expressed on this website should not be regarded as professional advice or the official opinion of Redefine or of any legal entity in respect of which information, ideas and opinions are expressed on this website. Users are encouraged to obtain professional advice or consult Redefine before taking any course of action related to information, ideas or opinions expressed on this site.



4. LINKED THIRD PARTY SITES

- 4.1 This website may contain content supplied by third parties, as well as certain images and links to other third party websites ("linked sites").
- 4.2 Third party content and linked sites are included solely for the convenience of the user and do not constitute any approval, endorsement or warranty by Redefine.
- 4.3 The linked sites are not under the control of Redefine and Redefine is not responsible for the content of any linked site, including without limitation any link contained in a linked site, or any changes or updates to a linked site. Moreover, Redefine is not responsible for the accuracy, completeness or reliability of third party information. The user assumes sole responsibility for the use of third party information.
- 4.4 Redefine is not responsible for any form of transmission from linked sites nor is Redefine responsible if the linked site is not working appropriately.
- 4.5 The user should be aware that if the user accesses a linked site, any personal information submitted on the resulting site will not be collected or controlled by Redefine, and the user will be subject to the terms of use of this resulting site.

5. SECURITY AND PRIVACY

- 5.1 Redefine has in place reasonable commercial standards of technology and operational security to protect all information provided by users from loss, misuse, alteration or destruction. Redefine is committed to make sure that the user's online experience is safe and secure.
- 5.2 Redefine is further committed to maintaining the privacy and security of personal information submitted to Redefine via this website. Redefine's privacy policy which is also available on this website, outlines Redefine's practices in this regard.
- 5.3 Redefine nevertheless cautions the user that information transmitted through an unsecured link over the Internet, including e-mail, is subject to potential unlawful access or monitoring. The user accepts that Redefine cannot be held liable for any loss, or damage suffered by the user as a result of unlawful activities by unscrupulous persons, as Redefine cannot prevent such behaviour.

6. INTELLECTUAL PROPERTY RIGHTS

- 6.1 All contents of and data on this website, including without limitation, trademarks, names, software, video, technology, logo's, databases, know-how, text, graphics, icons, hyperlinks, personal information, designs, programs, publications, products, processes, or ideas described in this website are protected by copyright, trademark and other intellectual property rights owned by Redefine or by third parties that have licensed or otherwise provided their material to Redefine. Such content may not be copied, distributed, disassembled, decompiled, reverse engineered, used for commercial use, reposted on other sites, or transmitted in any way without the prior written consent of Redefine.
- 6.2 The user may not modify the content in any way, nor delete any copyright or trademark notice.
- 6.3 The user is granted a limited, non-exclusive, non-assignable, revocable license to use the content for his/her personal use in accordance with the terms of use.

7. LINKING TO THIS WEBSITE

- 7.1 If any third party wants to establish a hyperlink, frame, metatag or similar reference ("linking") to this website, Redefine's prior written consent is required. An application for linking must be submitted to Investorenquiries@redefine.co.za.
- 7.2 Redefine's consent may be withheld or granted, subject to conditions specified by Redefine.

8. LIABILITY AND DISCLAIMERS

- 8.1 The user shall be liable to Redefine for any liabilities, losses or expenses incurred by Redefine as a result of a breach by the user of the terms of use.
- 8.2 The user understands and agrees that any material or data downloaded or otherwise used by accessing the website ("access") is done at the user's own discretion and risk and that Redefine will not be responsible for any damage to the user's computer system or loss of data that results from such access, except in the case of Redefine's wilful misconduct or gross negligence.



The user further acknowledges and agrees that it is the user's responsibility to implement sufficient security procedures and virus checks and other security to satisfy the user's requirements.

- 8.3 Except to the extent that Redefine acted with fraudulent intent or gross negligence and to the extent permitted by law, Redefine shall not be liable for direct, indirect, special, incidental, or consequential losses or damages whatsoever relating to the user's use of this website or the online services or the information contained on this site or the user's inability to use this site or the online services.

9. RECEIPT AND SENDING OF DATA MESSAGES

- 9.1 Data messages, including e-mail messages
- 9.1.1 sent by users to the website shall be deemed to be received only when acknowledged or responded to in writing by Redefine;
- 9.1.2 sent by Redefine, will be deemed to have been sent at the time at the time shown on the message as having been sent, or if not so shown, at the time shown on Redefine's information system as having been sent, and shall be deemed to have been received by the user, once the data message is capable of being retrieved by the user.
- 9.2 If a user does not receive a response from Redefine within a reasonable period of time, the user should follow it up with Redefine. Redefine shall not be liable for any failure to respond.
- 9.3 An agreement concluded between Redefine and a user by means of data messages is deemed to be concluded at the time the acceptance of the offer exits Redefine's information system and is deemed to be concluded in Gauteng, South Africa.

10. CERTIFICATE

A certificate signed by Redefine will constitute sufficient proof of the operation or functionality of the online services or any part thereof and the contents of any information displayed on the website on a given date, and will be regarded as correct unless the user proves the contrary.

11. APPLICABLE LAW AND JURISDICTION

- 11.1 The terms and conditions pertaining to any services appearing on this website shall be governed and interpreted in accordance with the laws of the Republic of South Africa.
- 11.2 The user consents to and submits to the jurisdiction of the South African courts regarding all proceedings, transactions, applications or the like instituted by either party against the other, arising from any of the terms and conditions pertaining to this website or online services.

12. GENERAL

- 12.1 The headings of the clauses in the conditions are provided for convenience and ease of reference only and will not be used to interpret, modify or amplify the terms of the conditions.
- 12.2 No failure or delay by Redefine to exercise any of its rights will be construed as a waiver of any such right, whether this is done expressly or implied, nor will it affect the validity of any part these terms and conditions or prejudice the right of Redefine to take subsequent action against the user.
- 12.3 If any of these terms and conditions is held to be invalid, unlawful or unenforceable, the term or condition will be deleted from the remaining terms and conditions which will continue to be valid to the full extent permitted by law.

13. WEBSITE OWNER DETAILS

- 13.1 The full name and legal status of the website owner is : Redefine Properties Limited (registration number 1999/018591/06)
- 13.2 The contact details are as follows:
- 13.2.1 Website address: <http://www.redefine.co.za>
- 13.2.2 Postal Address: P O Box 1731, Parklands, 2121
- 13.2.3 Street Address: Redefine Place, 2 Arnold Road, Rosebank, Johannesburg
- 13.2.4 Telephone contact: 011 283 0000
- 13.2.5 Fax contact: 011 283 0055